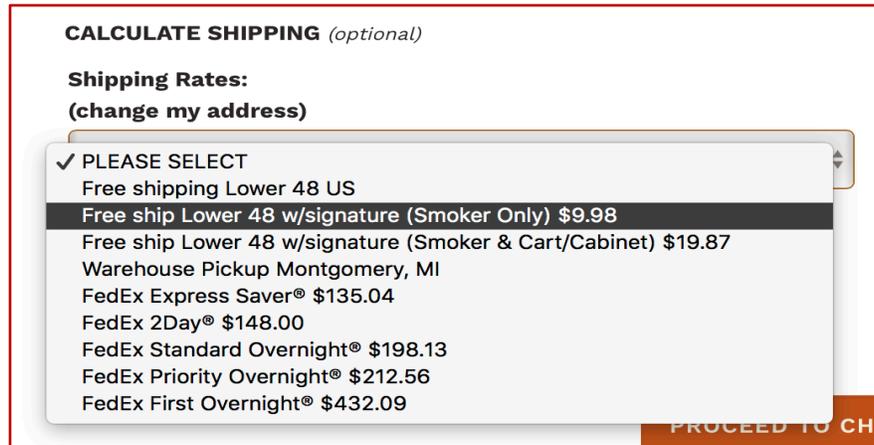




**Mission Statement:**  
 To provide the best product at the best price and provide superior customer service for all your Smokin-It needs  
 Innovative products  
 No retail mark ups or middleman

## Signature Requested for Delivery

- We do not require a signature to have your purchase delivered
- There is an option when checking out for the customer to request a signature at their cost
- If you are purchasing multiple items requiring more than one box to ship only the smoker will have the signature required unless a different choice is selected at check out
- The signature required in the drop down box while checking out is **ONLY** good for a smoker or a smoker & cart/cabinet, **NOT** additional packages, additional package(s) signature can be purchased on our website
- If you want to confirm all items purchased will fit in the smoker, please contact customer service at [smokin.it.info@gmail.com](mailto:smokin.it.info@gmail.com) with your order number and we can verify
- If the smoker is returned to us as 'non-deliverable' when a signature is requested per the customer, the customer is responsible for shipping costs to have the package reshipped. You will need to call or email customer service to have the shipping cost calculated for you.



- When purchasing multiple items to be shipped (cart & smoker, cabinet & smoker, cart/cabinet & additional accessories) you are required to purchase an additional signature



FedEx Delivery Signature Options are specific signature options you can designate for domestic or international shipments in order to give your customers extra peace of mind.

### **Adult signature required**

FedEx obtains a signature from someone at the delivery address who is at least the age of majority (no longer a minor) in the destination country. Government-issued photo identification or other identification customarily accepted by local authorities is required. If there is no eligible recipient at the address, FedEx will reattempt the delivery. For U.S. deliveries, the recipient must be 21 years of age and present government-issued photo identification. FedEx will obtain a signature from someone at the delivery address. If no one is at the address, FedEx **may** reattempt delivery.

Check out our FAQ, 'For the Customer' and the Smokin-It customer forum all on our website for recipes and information  
 Please contact us at [smokin.it.info@gmail.com](mailto:smokin.it.info@gmail.com) if you have any questions or concerns

